



Professional Licensing Boards

Georgia Construction Industry Licensing Board

***Division of Conditioned Air
Contractors***

Licensure Examinations

Candidate Information Bulletin

January
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Examination Development and Testing Unit



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The Professional Licensing Boards do not discriminate among candidates on the basis of age, gender, race, religion or national origin. The Professional Licensing Boards also do not discriminate among mentally or physically challenged candidates.

The Examination Development and Testing Unit gratefully acknowledges the assistance of other state licensing programs in the development of this candidate information bulletin. Portions of this bulletin were based on candidate information bulletins of other states.



Introduction

The Division of Conditioned Air Contractors of the Georgia Construction Industry Licensing Board was created by the Georgia legislature to protect the public by taking steps to ensure that licensed Conditioned Air Contractors are competent in their profession. To achieve this goal, minimum standards and requirements were established by the Board for entry into the profession. Passing of a licensing examination is one of the requirements for obtaining a Conditioned Air Contractors license.

Please review this bulletin carefully. It provides you with information you need about the plumber examinations.

Examination Administration

Examinations are delivered by computer at AMP Assessment Centers geographically located throughout Georgia and in Jacksonville, FL, Tallahassee, FL and Chattanooga, TN. For application deadlines, please see the application posted online at www.goAMP.com. The examinations are administered by appointment only Monday through Saturday at 9:00 a.m. and 1:30 p.m. Available dates will be indicated when scheduling your examination. Candidates are scheduled on a first-come, first-served basis.

AMP Assessment Centers are typically located in H&R Block offices. A current listing of AMP Assessment Centers, including addresses and driving directions, may be viewed at AMP's website located at www.goAMP.com. Specific address information will be provided when a candidate schedules an examination appointment.

■ **Holidays**

The examinations are not offered on the following holidays:

New Year's Day
Martin Luther King Day
Presidents' Day
Good Friday
Memorial Day
Independence Day (July 4)
Labor Day
Columbus Day
Veterans' Day
Thanksgiving Day (and the following Friday)
Christmas Eve Day
Christmas Day
New Year's Eve Day

■ **Veterans' Preference Points**

Georgia law [General Provisions Volume 30, Title 43-1-9.(1)(2)(3)] provides that veterans meeting certain conditions are eligible for the addition of five to ten points to their examination scores. If you have served on active duty in the Armed Forces, the Reserves or the National Guard during wartime or during any conflict when military personnel were committed by the President, you may be eligible for Veterans' Preference Points to be added to your examination scores. The law provides that you may also qualify for veterans' preference points if you were discharged for injury or illness incurred in the line of duty and your disability is officially rated. To apply for veterans' preference points, submit a copy of your DD 214 form to Exam Development and Testing Unit, Professional Licensing Board Division, 237 Coliseum Drive, Macon, GA 31217-3858.



Applying and Scheduling an Examination

There are two ways to apply and schedule an examination after eligibility requirements are satisfied.

1. **Online Application and Scheduling:** You may complete the application and scheduling process in one online session by visiting www.goAMP.com and clicking on "Candidates." The computer screens guide you through the complete process. Eligibility is confirmed or denied and you are prompted to schedule an examination appointment or supply additional eligibility information.

If special accommodations are being requested, please contact AMP at (913) 895-4600

OR

2. **Paper Application and Scheduling:** Complete and submit to AMP the paper application with appropriate fee (credit card, company check, cashier's check or money order).

A paper application is considered complete only if all information requested is complete, legible and accurate; if you are eligible for the examination; and if the appropriate fee accompanies the application. A paper application that is incomplete will be returned, along with any fee submitted minus a processing fee.

AMP processes the paper application and within approximately two weeks sends a confirmation notice including a toll-free telephone number and website address to contact AMP to schedule an examination appointment. Be prepared to confirm a location and a preferred date and time for testing and to provide your Social Security number as a unique identification number. If a confirmation notice is not received within 4 weeks, contact AMP toll free at (888) 519-9901. This toll-free number is answered from 7:00 a.m. to 9:00 p.m. (Central Time) Monday through Thursday, 7:00 a.m. to 5:00 p.m. on Friday and 8:30 a.m. to 5:00 p.m. on Saturday.

If you call AMP by 3:00 p.m. Central Time on...	Depending on availability, your examination may be scheduled beginning...
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday/Saturday
Thursday	Monday
Friday	Tuesday

Persons who have a disability and may require accommodation should contact the Board office at (478) 207-1419 to obtain the "Request for Disability Guidelines" form.

Rescheduling or Canceling an Examination

Fees are nonrefundable. A candidate who is unable to test as scheduled may reschedule the examination once at no charge by calling AMP at (888) 519-9901 at least 2 business days prior to a scheduled computer administration. The following schedule applies:

If the examination is scheduled on...	AMP must be contacted by 3:00 p.m. Central Time to reschedule the examination by the previous...
Monday	Wednesday
Tuesday	Thursday
Wednesday	Friday
Thursday	Monday
Friday	Tuesday

- A candidate who wishes to reschedule a second time, who appears more than 15 minutes late for an examination, or who fails to report for the scheduled examination may reapply for examination. A new, complete application and examination fee are required to reapply for examination.
- A candidate who cancels his/her examination after confirmation of eligibility is received forfeits the application and all fees paid to take the examination. A new, complete application and examination fee are required to reapply for the examination.

Special Accommodations for Candidates with Disabilities

AMP complies with the Americans with Disabilities Act and strive to ensure that no individual with a disability is deprived of the opportunity to take the examination solely by reason of that disability.

AMP recognizes that at times a candidate may request special testing accommodations. AMP makes every attempt to address requests for testing accommodations based upon review of documented health needs. In all cases, requests for special accommodations and documentation of disability needs are



required at the time of application and are included in this handbook. Contact the Board at (478) 207-1419 to obtain the "Request for Disability Guidelines" form.

Wheelchair access is available at all AMP Assessment Centers.

■ Telecommunication Devices for the Deaf

AMP is equipped with Telecommunication Devices for the Deaf (TDD) to assist deaf and hearing-impaired candidates. TDD calling is available 8:30 a.m. to 5:00 p.m. (Central Time) Monday-Friday at (913) 895-4637. This TDD phone option is for individuals equipped with compatible TDD machinery.

On the Day of Your Examination

On the day of your examination appointment, report to the Assessment Center no later than your scheduled testing time. Once you enter the H&R Block office, look for the signs indicating AMP Assessment Center check-in. IF YOU ARRIVE MORE THAN 15 MINUTES AFTER THE SCHEDULED TESTING TIME YOU WILL NOT BE ADMITTED.

■ Identification

To gain admission to the Assessment Center, you must present two forms of identification, one with a current photograph. Both forms of identification must be current and include the candidate's current name and signature. You will be required to sign a roster for verification of identity.

Acceptable forms of photo identification include a current driver's license with photograph, a current state identification card with photograph, a current passport, or a current military identification card with photograph.

Employment ID cards, student ID cards and any type of temporary identification are NOT acceptable as the primary form of identification, but are accepted as the secondary form if they include a signature. You must have proper identification to gain admission to the Assessment Center. Failure to provide appropriate identification at the time of the examination is considered a missed appointment. There will be no refund of your examination fee.

■ Security

AMP and the Georgia Construction Industry Licensing Board maintain examination administration and security standards that are designed to assure that all candidates are provided the same opportunity to demonstrate their abilities. The Assessment Center is continuously monitored by audio and video surveillance equipment for security purposes.

The following security procedures apply during the examination:

- Examinations are proprietary. No cameras, notes, tape recorders, Personal Digital Assistants (PDAs), pagers or cellular phones are allowed in the testing room.
- No programmable calculators are permitted. Only silent, hand-held, solar-or battery-operated calculators without paper tape-printing capabilities or alphabetic keypads, may be used. Financial calculators are allowed if they meet these specifications. Calculator malfunction during an examination does not constitute grounds for challenging examination scores or requesting additional testing time.
- No guests, visitors or family members are allowed in the testing room or reception areas.
- No personal items, valuables, or weapons should be brought to the Assessment Center. Only keys and wallets may be taken into the testing room and AMP is not responsible for items left in the reception area.

■ Examination Restrictions

- No personal belongings will be allowed in the Assessment Center. Pencils will be provided during check-in. Use of a cellular phone or other electronic devices is strictly prohibited and will result in dismissal from the examination.
- You will be provided with scratch paper to use during the examination. You must return the scratch paper to the supervisor at the completion of testing, or you will not receive a score report. No documents or notes of any kind may be removed from the examination room.
- No questions concerning the content of the examination may be asked during the examination.
- Eating, drinking or smoking will not be permitted in the Assessment Center.
- You may take a break whenever you wish, but you will not be allowed additional time to make up for time lost during breaks.



■ Misconduct

Individuals who engage in any of the following behaviors will be dismissed from the examination, their scores will not be reported and examination fees will not be refunded. Examples of misconduct are when a candidate:

- creates a disturbance, is abusive, or otherwise uncooperative;
- displays and/or uses electronic communications equipment such as pagers, cellular phones, PDAs;
- gives or receives help or is suspected of doing so;
- attempts to record examination questions or make notes;
- attempts to take the examination for someone else; or
- is observed with notes, books or other aids.

■ Copyrighted Examination Questions

All examination questions are the copyrighted property of AMP and the Examination Development and Testing Unit (EDTU) of the State Examining Boards. It is forbidden under federal copyright law to copy, reproduce, record, distribute or display these examination questions by any means, in whole or in part. Doing so may subject you to severe civil and criminal penalties.

■ Failing to Report for an Examination

A candidate who fails to report for an examination forfeits the registration and all fees paid to take the examination. A new, complete application and fee are required.

■ Dressing for the Examination

Dress comfortably. Individuals have different temperature preferences and it is not possible for us to please everyone. We recommend that you bring a sweater or jacket so that you can be comfortable in different conditions.

Examination Content

■ Description of the Examinations

Two Conditioned Air Contractors licensure examinations are offered to correspond with the two classes of Conditioned Air Contractors licenses – Class I (Restricted) and Class II (Unrestricted). Both examinations consist of multiple-choice questions. Please refer to the information on the following pages for the number of questions on each examination and the content categories.



**Content Categories for Class I (Restricted) and
Class II (Unrestricted) Conditioned Air Contractors**

	Number of Questions Class I and Class II
1. Regulations, Laws, and Administrative Functions	<u>8</u>
A. <i>Comply with Laws</i>	1
1. Worker's compensation	
2. Unemployment insurance	
3. Employer's tax guide (circular E)	
4. Georgia Construction Industry Licensing Board (complaint procedures, function of, renewal, etc.)	
5. State sales and use tax	
6. Business license	
7. Lien rights	
8. Americans with Disabilities Act (ADA)	
B. <i>Comply with Regulations</i>	2
1. Obtain necessary conditioned air permits and inspections	
2. Code of Federal Regulations, Title 29, Part 1926 (OSHA)	
3. Standard Mechanical Code	
4. Underwriter's Laboratory (UL) or other appropriate certification	
5. National Electrical Code (NEC)	
6. Standard Gas Code	
C. <i>Comply with Administrative Requirements</i>	5
*1. Bonding and liquidated damages	
2. Insurance: liability, property damage, auto, etc.	
3. Financing and cash flow	
4. Bookkeeping and accounting	
5. Accident or incident reports	
6. Contracts and purchase orders	
7. Inventory equipment, materials, and supplies	
8. Scheduling and project management	
2. System Design	<u>55</u>
1. Determine job specifications in accordance with comfort and Code requirements	
2. Determine space-load requirements (Btu gain-loss)	
a. residential	
b. commercial	
3. Determine space airflow requirements	
4. Select equipment according to design requirements	
5. Determine type, size, and location of registers	
6. Determine location for interior and exterior equipment	
7. Determine type, size, and routing of duct system (including ventilation air intake and exhaust ducts)	
8. Determine location and installation requirements for fire/smoke dampers, firestats, and smoke detectors	
9. Determine flue size, type, and clearances	
*10. Determine boiler and steam requirements	
11. Select duct construction	
12. Determine location and size of combustion air intake	
13. Determine thermostat and/or humidistat location	
14. Determine if available electrical service is adequate	
15. Determine if structure will support type of mounting required for equipment	
16. Determine layout and size of refrigerant piping	
17. Determine location of condensate drain	
18. Determine size and routing of fuel piping (oil, natural gas, LP gas)	
19. Estimate job costs and prepare job proposal/contract	
*20. Size steam system and chilled water piping	



	Number of Questions Class I and Class II
3. Installation	25
<i>A. Equipment</i>	2
1. Prepare equipment foundation/base	
2. Install equipment vibration isolator	
3. Install roof curb	
4. Install self-contained unit: wall mount, roof mount, pad mount, thru wall	
5. Install humidifier	
6. Install filter/air cleaner	
7. Install evaporator in existing system	
8. Install electric heating coil in existing system	
9. Install condensate pump	
10. Install gas furnace	
11. Install oil furnace	
12. Install heat pumps (all types)	
13. Install gas combination heating and domestic hot water system	
14. Install air and water cooled system	
*15. Install cooling tower	
*16. Install circulating water pump	
<i>B. Duct System</i>	4
1. Install and/or modify existing plenum for evaporator installation	
2. Install and/or modify existing duct for duct-mounted accessories installation (air cleaner or damper)	
3. Install branch duct takeoff from main using round metal duct and fittings	
4. Install duct (rectangular/flexible) and fittings	
5. Install manual balancing (volume) damper	
6. Install register or grill	
7. Install outside air intake with screen	
8. Install smoke- and heat-actuated (fire) damper	
9. Install powered damper with actuator	
10. Install flexible connector between metal duct and equipment	
11. Install duct insulation (rigid board, wrap, liner, etc.)	
12. Install dryer vents	
13. Install bathroom fan vents	
14. Install residential and commercial range hoods and vents	
<i>C. Flue Venting</i>	6
1. Install gas, oil, or all-fuel furnace vent and damper system:	
a. PVC	
b. Type B (double wall)	
c. Type L (oil flue vent)	
d. Type BW	
e. single wall	
2. Install barometric (draft regulator) damper	
3. Install draft-induced fan	
4. Install combustion air vents	
<i>D. Gas Piping and Tubing</i>	3
1. Install gas piping according to code	
a. copper	
b. wrought steel	
c. corrugated stainless steel	
d. plastic	
2. Test for gas leaks	
3. Install gas piping supports and identification	



<i>E. Refrigerant Piping, Tubing, and Accessories</i>	3
<ul style="list-style-type: none">1. Install refrigerant piping according to manufacturer's recommendations and per code:<ul style="list-style-type: none">a. solenoid valve*b. hand valvec. suction-line accumulatord. filter dryere. sight glass*f. oil separatorg. check valveh. expansion valve*i. liquid receiver*j. flexible vibration absorberk. service valve2. Install refrigerant pipe insulation according to manufacturer's recommendations and per code3. Leak test system according to manufacturer's recommendation and per code4. Evacuate refrigeration circuit (new or contaminated system)	
<i>F. Condensate Piping, Tubing, and Accessories</i>	1
<ul style="list-style-type: none">1. Install condensate piping according to manufacturer's recommendations and per code<ul style="list-style-type: none">a. primary drainb. secondary drainc. secondary drain pand. float switchese. drain and piping supports2. Install condensate pipe insulation according to manufacturer's recommendations and per code	
<i>G. Electrical Control Systems</i>	3
<ul style="list-style-type: none">1. Reverse rotation of 3-phase motor2. Determine circuit breaker and wiring sizes3. Install equipment control service panel4. Install circuit breaker in service panel5. Install electrical conduit6. Install wiring in conduit7. Install low-voltage cable8. Connect electrical power to equipment9. Connect electric duct heater10. Connect humidifier11. Install room thermostat or humidistat12. Install outdoor, duct-mounted, or equipment-mounted thermostat13. Install firestat and smoke detector14. Connect electronic filter15. Install electrical disconnects	
<i>H. Place System in Operation</i>	3
<ul style="list-style-type: none">1. Place system in operation according to code and manufacturer's recommendations2. Charge and adjust refrigerant system according to manufacturer's recommendations (A/C and heat pump)3. Check and test system operating conditions as per design criteria and manufacturer's recommendations4. Calibrate thermostat5. Balance duct system for correct CFM6. Adjust fresh-air intake as per code7. Adjust bypass and relief damper*8. Set V-belt tension and align belt sheaves9. Check motor current (amps)10. Check motor speed and rotation11. Adjust compressor start-delay timer	



- *12. Adjust water-flow controls
- 13. Check bearings for lubrication
- 14. Purge air from gas line and adjust gas pressure
- 15. Adjust burner primary air on oil and gas furnace
- 16. Adjust pilot flame and pilot igniter
- 17. Adjust direct spark igniter
- 18. Determine furnace efficiency through combustion analysis
- 19. Test for gas leaks
- 20. Adjust burner oil system
- 21. Check furnace draft
- 22. Test flame-proving and safety control
- *23. Fill water-cooled condenser and cooling tower

4. Maintain and Repair System

12

A. General

7

- 1. Determine needed system maintenance and repairs
- 2. Check refrigerant charge
- 3. Locate leak in refrigerant circuit:
 - a. using electronic leak detector
 - b. using nitrogen pressurization
 - c. using halide leak detector
 - d. using soap solution
- 4. Repair leak in refrigerant circuit
- 5. Charge air-conditioning system as per manufacturer's directions
- 6. Add oil to compressor
- 7. Check thermostat cycles
- 8. Check heat pump reversing valve operation
- 9. Install pressure switch (high, low, and oil)
- 10. Clean coils, filters, humidifier, and fan
- 11. Straighten coil fins
- 12. Replace fan bearing
- 13. Replace V-belt and sheave
- 14. Test hermetic compressor
- 15. Test compressor oil for acid and moisture
- 16. Replace compressor with or without service valves
- 17. Replace fan blade or wheel
- 18. Replace evaporator or condenser coil
- 19. Replace gas regulator
- 20. Replace gas orifice
- 21. Replace gas burner
- 22. Replace gas heat exchanger
- 23. Replace gas safety valve
- 24. Replace gas valve
- 25. Replace diaphragm-type valve
- 26. Replace millivolt-powered safety valve
- 27. Replace millivolt-powered gas valve
- 28. Replace pilot burner
- 29. Replace oil burner (chassis and air tube)
- 30. Replace burner nozzle
- 31. Replace oil-burner motor
- 32. Replace fuel oil pump
- 33. Replace fuel-cutoff valve
- 34. Replace fuel-filter cartridge
- *35. Acid clean condenser water circuit
- *36. Treat cooling-tower water



- *37. Replace water-pump seal
- *38. Replace cooling-tower water-level control valve
- 39. Clean system after burnout
- 40. Clean furnace and components
- 41. Replace ignition electrodes
- 42. Operate recover, recycle, reclaim equipment
- 43. Adjust temperature switch
- 44. Adjust defrost cycle on heat pump
- 45. Adjust refrigerant superheat
- *46. Adjust hot-gas bypass

B. Electrical

5

- 1. Determine problem in air conditioning electrical system
- 2. Measure voltage, amperage, and resistance in electrical circuit
- 3. Measure capacitance of capacitor
- 4. Make electrical connection: crimp, screw terminal, solderless splice, solder
- 5. Analyze electronic circuit containing power source, control card, sensor, and control device
- 6. Connect motor and/or start capacitor
- 7. Replace transformer
- 8. Install/replace hard-start kit on hermetic compressor
- 9. Replace magnetic coil in motor starter
- 10. Install/replace motor contactor and/or relay
- 11. Replace heat-pump defrost timer and/or defrost thermostat
- 12. Connect pressure switch
- 13. Install/replace anti-short cycle timer
- 14. Replace control switch (fan, temperature-limit, or fan and limit combination)
- 15. Connect gas valve
- 16. Replace pilot safety switch
- 17. Replace glow-coil assembly
- 18. Replace door switch (panel switch)
- 19. Replace thermocouple or thermopile
- 20. Replace flame-sensing electronic sensing device
- 21. Install/replace spark-ignition pilot lighter, direct-spark igniter system, or hot surface ignition
- 22. Troubleshoot electronic ignition control system
- 23. Replace and/or install starting or run capacitor
- 24. Replace motor overload protector and/or electric-heater element
- 25. Replace electronic air cleaner ionizing wire
- 26. Replace solid-state control board
- 27. Replace solenoid coil
- 28. Install/replace crankcase heater
- 29. Install/replace oil-line heat tape
- 30. Replace electric-heater sequencer
- 31. Attempt to start stuck hermetic compressor
- 32. Replace fan motor
- 33. Replace defrost heater

Total Number of Test Questions **100**

Additional Pre-Test Questions Per Examination **20**

Total Number of Test and Pre-Test Questions **120**



Taking the Examination

Your examination will be given by computer at an AMP Assessment Center. You do not need any computer experience or typing skills to take your examination. On the day of your examination appointment, report to the Assessment Center no later than your scheduled testing time. Look for the signs indicating AMP Assessment Center Check-in. A CANDIDATE WHO ARRIVES MORE THAN 15 MINUTES AFTER THE SCHEDULED TESTING TIME WILL NOT BE ADMITTED.

After your identification has been confirmed, you will be directed to a testing carrel. You will be instructed on-screen to enter your Social Security number. You will take your photograph which will remain on screen throughout your examination session. This photograph will also print on your score report.

Prior to attempting the examination, you will be given the opportunity to practice taking an examination on the computer. The time you use for this practice examination is NOT counted as part of your examination time or score. When you are comfortable with the computer testing process, you may quit the practice session and begin the timed examination.

Following the practice examination, you will begin the timed examination. Before beginning, instructions for taking the examination are provided on-screen.

The screenshot shows a computer screen with a question: "Polybutylene pipe should NOT come in contact with which of the following?". Below the question is a list of four options: A. tile grout, B. *petroleum based materials, C. teflon based pipe dope, and D. fire stop caulk. In the top right corner, there is a box labeled "Candidate's Picture Here". At the bottom of the screen, there is a navigation bar with buttons for "Cover", "Help", a text input field containing "B", a "Time" button, a square icon, a left arrow, the number "5", a right arrow, and a hand icon.

The computer monitors the time you spend on the examination. The examination will terminate if you exceed the time allowed. You may click on the "Time" box in the lower right-hand corner of the screen or select the Time key to monitor your time. A digital clock indicates the time remaining for you to complete the examination. The Time feature may be turned off during the examination.

Only one examination question is presented at a time. The question number appears in the lower right hand corner of the screen. Choices of answers to the examination question are identified as A, B, C, or D. You must indicate your choice by either typing in the letter in the response box in the lower left hand of the computer screen or clicking in the option using the mouse. To change your answer, enter a different option by pressing the A, B, C, or D key or by clicking on the option using the mouse. You may change your answer as many times as you wish during the examination time limit.

To move to the next question, click on the forward arrow (>) in the lower right portion of the screen or select the NEXT key. This action will move you forward through the examination question by question. If you wish to review any question or questions, click the backward arrow (<) or use the left arrow key to move backward through the examination.

An examination question may be left unanswered for return later in the examination session. Questions may also be bookmarked for later review by clicking in the blank square to the right of the Time button. Click on the hand icon or select the NEXT key to advance to the next unanswered or bookmarked question on the examination. To identify all unanswered and bookmarked questions, repeatedly click on the hand icon or press the NEXT key. When the examination is completed, the number of examination questions answered is reported. If not all questions have been answered and there is time remaining, return to the examination and answer those questions. Be sure to provide an answer for each examination question before ending the examination. There is no penalty for guessing.



■ Time Limits

You will have a total of seven (7) hours to complete both parts of the Conditioned Air Contractors (Class I and Class II) licensure examinations. The examination is administered in two parts. You will have three and a half (3.5) hours to complete Part I, followed by a break. You will also have three and a half (3.5) hours to complete Part 2. This limit includes time for the 20 pre-test questions.

■ Pre-testing

The total number of questions on the examinations will include pre-testing of new test questions. The number of questions used to compute your score is shown on page 8 (total number of test questions). The pre-test questions will not be used to compute your score, but will allow for the collection of statistical information on the questions. Pre-test questions will be either rewritten or included on future examinations based on the statistical information collected.

■ Candidate Comments

During the examination, online comments may be provided for any question by clicking on the button displaying an exclamation point (!) to the left of the Time button. This opens a dialogue box where comments may be entered. Comments will be reviewed, but individual responses will not be provided.

■ Inclement Weather, Power Failure or Emergency

In the event of inclement weather or unforeseen emergencies on the day of an examination, AMP will determine whether circumstances warrant the cancellation, and subsequent rescheduling, of an examination. The examination will usually not be rescheduled if the Assessment Center personnel are able to open the Assessment Center. Candidates may visit AMP's website at www.goAMP.com prior to the examination to determine if AMP has been advised that any Assessment Centers are closed. Every attempt is made to administer the examination as scheduled; however, should an examination be canceled at an Assessment Center, all scheduled candidates will receive notification following the examination regarding rescheduling or reapplication procedures.

If power to an Assessment Center is temporarily interrupted during an administration, your examination will restart where you left off and you may continue the examination.

After the Examination

■ Statistical Review of Examination Performance

After administration of the conditioned air examinations, a statistical analysis of the examination and of each question is conducted. Based on the statistics and the candidates' comments, questions that might be flawed will be reviewed by the Division. After review of the questions on the examinations, the examinations are scored.



■ Difficulty Rating

The examination is developed in a manner to ensure consistency in evaluating the candidates' competency in the profession. Individual questions used on the examination are developed using a panel of licensed contractors. As each question is approved, it is assigned a difficulty rating by the panel. The difficulty rating of each question is used to determine the passing point of the examination form. In this manner, passing an examination form with more difficult questions will require a smaller number of correct answers, while passing an examination form with less difficult questions will require a larger number of correct answers. This process of determining the passing score is referred to as the modified Angoff method.

A new examination form is created for each examination administration. When a new examination is created, it is not possible to select questions with exactly the same difficulty level as all previous examinations. Accordingly, requiring candidates to answer correctly the same number of questions in order to pass different examination forms would be unfair.

Therefore, the number of answers required to pass any given examination form will vary from one form to another, based on the difficulty of the questions. If the questions selected for one examination form are more difficult, fewer questions are required to be answered correctly to pass that examination form. For example, a candidate may be required to answer 68% of the questions correctly to pass a more difficult examination form. To pass a less difficult examination form, correct answers for 72% of the questions may be required.

■ Final Scaled Scores

To record and report scores for examination forms with different passing points in a consistent manner, the minimum passing score for each examination form is converted to a final scaled score of 70. In this manner, the minimum passing score is 70 for all examination forms, regardless of the difficulty level of the individual examination form.

In the example above, candidates who correctly answer 68% of the questions on the more difficult examination would receive a final scaled score of 70. Candidates who answer more questions correctly would receive a final scaled score proportionately higher than 70. Candidates who answer fewer questions correctly would receive a final scaled score proportionately lower than 70.

The final scaled score of 70 is required for passing any examination form. By scaling the scores based on a common passing score of 70, a candidate's performance from one examination form to another is directly comparable, the relative performance of examination forms administered from one time period to another can be evaluated, and the processing of candidate scores is fairer because the difficulty level of the individual examination forms has been controlled.

■ Score Reports

Approximately six (6) weeks after each examination window, score reports will be mailed. Examination scores cannot be released over the telephone, so please do not call the Board Office for this purpose. Failing candidates will receive their examination score and subscores in the major examination content areas. Subscores will be provided for the examination major content areas listed in this bulletin (see page 5).



■ Licenses

The Board Office will mail passing candidates their licenses approximately six (6) weeks after each examination window. Any questions regarding licensing should be directed to the Board Office at 237 Coliseum Drive, Macon, GA 31217-3858, (478) 207-1416.

■ Re-examination Procedure

Candidates failing the examination must retake and pass the examination in order to become licensed. Board rule 121-2-.05 states that "Any applicant for licensure who takes and fails the examination twice after July 1, 1989, must present satisfactory evidence to the appropriate division of the Board that the applicant has completed a Board approved review course before such applicant will be admitted to a third examination. If such applicant fails the examination a third time, the applicant shall not be required to complete additional courses prior to taking subsequent examinations." Questions about examination scheduling may be directed to Applied Measurement Professionals, Inc., Customer Support Center at (800) 345-6559. A current application form may be obtained from the Board Office or from the Board's website at www.sos.state.ga.us.

■ Duplicate Score Report

Requests for a duplicate score report must be made in writing within one year of the examination date. Complete the request form enclosed in this booklet, include a check or money order for \$25 per copy (made payable to AMP), and mail your request to AMP. Duplicate score reports will be processed and mailed within approximately two weeks following receipt of the request.

■ Sample Questions

The following questions are intended to help you become familiar with some of the types of questions you may encounter on the examinations. These sample questions do not represent the full range of content or difficulty levels contained in the actual examinations.

1. According to the Standard Mechanical Code, which of the following is the reference for residential summer and winter load calculation?
*A. ACCA Manual J
B. ACCA Manual N
C. Trane Air Conditioning Manual
D. Carrier System Design Manual Part III
2. Any product kept in inventory that is tagged or labeled with any keywords such as "danger," "caution," "flammable," or "warning," requires which of the following?
A. locked storage area
B. secured storage area
C. separate storage area
*D. Material Safety Data Sheet
3. All of the following considerations are necessary when installing an electric heater in a duct system EXCEPT
A. duct size.
B. airflow.
C. excessive turbulence.
*D. size of heat-pump.

***Correct Answer**





Duplicate Score Report

DIRECTIONS: Use this form to request a duplicate score report. Complete all requested information. This form must be received within one year of the examination date and include a check or money order for \$25 per copy. Duplicate score reports will be mailed within approximately two weeks following receipt of the request.

Name: _____ Social Security #: _____

Address: _____

_____ Daytime Phone: _____

Test Taken: ☐ Plumbers ☐ Utility ☐ Electrical ☐ Conditioned Air ☐ Low Voltage

Examination Date: _____ Assessment Center: _____

I hereby authorize AMP to send me a duplicate score report.

Signature: _____ Date: _____

Mail to: AMP
18000 W. 105th Street
Olathe, KS 66061